

Gambling Helpline Tracking Log
Month Of January 2025

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	5	5	5	6	2	23
Gambler Seeking Info Only	0	1	1	0	0	2
Gambler Seeking GA	1	0	0	2	0	3
Gambler Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	3	3	2	0	8
SO Seeking Treatment	0	0	0	0	1	1
SO Seeking Info Only	0	0	0	1	0	1
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	0	2	1	0	3
Other Family Seeking Info Only	2	0	0	0	0	2
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	9	12	8	13	4	46
GA Information	0	0	0	0	0	0
Agency Calling	0	1	1	0	0	2
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	17	24	19	24	1	85
Other (please Specify)	5	6	5	2	3	21
TVG or Casino Reservations	0	3	3	1	1	8
TOTAL	39	55	47	52	12	205
GAT Referrals Given	13	12	15	17	4	61
# People Referred To Treatment	6	6	7	8	3	30
Connected Directly To Agency	1	2	2	1	0	6
Confirmed Appt. With Agency	1	2	2	1	0	6
Permission to call back 72 hour	1	3	2	3	1	10
Successful 72 Hour Call Back	1	2	2	1	0	6
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	0	0	0	0	0
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	1	0	1	0	2

GAT REFERRALS: BENTON=1 CLACKAMAS=4 DESCHUTES=1 JACKSON=3 JOSEPHINE=2 LANE=5 LINCOLN=1
LINN=2 MARION=6 MULTNOMAH=18 POLK=1 WASHINGTON=15 YAMHILL=1 GEAR=1 =61

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=5 (5) ADDICTION RECOVERY CENTER=3 (6) BRIDGEWAY=6 (14) BEST CARE BEND=1 (15) GEAR=1 (16) OPTIONS FOR SOUTHERN OREGON=2 (19) LINCOLN CITY CLINIC=1 (20) LINN-BENTON GAMBLING TREATMENT=2 (26) POLK COUNTY MENTAL HEALTH=1 (28) LIFEWORKS NW (BEAVERTON)=4 (29) LIFEWORKS NW (HILLSBORO)=5 (33) YAMHILL CO HEALTH & HUMAN SVCS.=1 (36) CASCADIA (CLACKAMAS)=4 (37) NATIVE AMERICAN REHAB ASSN NW=1 (38) VOA=3 (52) LEWIS & CLARK=8 (53) BENTON CO HEALTH DEPARTMENT=1 (80) SOLUTIONS=6 (95) HOLISTIC HEALING=2 (96) OREGON CHANGE CLINIC=1 =58

GA: JOSEPHINE=1 WASHINGTON=1=2

(#5) OTHER: A)REGGIE 3= B)OUT OF STATE CALLERS=3 C)PRANKS=15 D)TELEMARKETER=1 E)IRRATE CALLER=1 =20

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL	
1ST WEEK	2	0	5	10	12	5	5	0	39	
2ND WEEK	1	1	7	10	16	9	9	2	55	
3RD WEEK	1	1	8	10	10	5	7	5	47	
4TH WEEK	0	0	5	20	8	7	5	7	52	
5TH WEEK	0	0	1	6	4	0	0	1	12	
TOTAL	4	2	26	56	50	26	26	15	205	

32 # OF REFERRAL TO TREATMENT

103 # OF LIVE CHATS

0 # OF WEB PAGE HITS

19 # OF SMS/TEXT

0 # OF GAM TALK